

# Hilton Anaheim EventReady with CleanStay



**Our Commitment** Partnering with customers to deliver an elevated standard for events across the attendee journey: CleanStay Standards, Flexible, Safe and Socially Responsible.

Hilton has developed EventReady with CleanStay, a global meetings and events program designed to create event experiences that are clean, flexible, safe and socially responsible. Hilton has partnered with RB, maker of Lysol & Dettol to develop Hilton CleanStay so guests can enjoy a worry-free stay. The goal is to create a safe and comfortable environment for event planners and their attendees.

## HILTON EVENTREADY WITH CLEANSTAY KEY FEATURES:

### CleanStay Standards

- **Hilton CleanStay Standards** provide elevated cleanliness and sanitation across the entire attendee journey. Public spaces and frequent touch point areas such as stair handrails, elevator call buttons, escalators, door handles and restrooms disinfected every 3-4 hours.
- **Sanitizing Stations** will have prominence in primary entryways as well as key high traffic areas including inside and outside event space(s), meal and beverage service areas, public restrooms and congregating areas.
- **Food and Beverage** offers biodegradable, disposable dishware and flatware. Condiments provided as single serve products. Contactless payment and menu options provided on QR codes in restaurants & lounge.
- **Housekeeping Service** in guestrooms provided daily. If guests prefer not to have their guestroom serviced daily, notify the Front Desk.
- **Fitness Center** includes thoughtfully distanced exercise equipment with frequent cleaning protocols. Lysol disinfected wipes available for guests to use on equipment pre and post workouts.

- **Industry leading contactless check-in and checkout** with Hilton Digital Key. Guest room key cards discarded after each use.
- **Contactless Communication** via concierge text line available to all guests in meeting space and guestrooms.

### California Department of Public Health Guidelines

- **CLICK HERE: for up to date local health and safety measures**  
<https://www.visitanaheim.org/meetings/health-and-safety-measures/>
- **Face Masks** effective December 15 through February 15, 2022 (CDPH) requires masks in all public settings, regardless of vaccination status.
- **Mega Events** effective January 15 2022 (CDPH) requires indoor events with 500 or more attendees to show proof of vaccination **or** negative COVID-19 test prior to event.

# 10 HIGH TOUCH, DEEP CLEAN AREAS



## Event Space

1. **Tables**
2. **Chairs**
3. **Door Pulls**
4. **Thermostat & Lighting Controls**
5. **Window Shade & Drape Controls**
6. **Room Phones**
7. **Stationary Room Furniture**
8. **Podium & Stage Items**
9. **Audio Visual Equipment**
10. **Sanitizing Station**

## Guest Rooms

1. **Switches and Electronic Controls**  
Lights, lamps, switches and electronic controls
2. **Handles and Knobs** Doors, closets, drawers, furniture knobs and drapery pull handles.
3. **Major Bathroom Surfaces** Toilet handles and seats, splash walls, shower/tub controls and sink faucets.
4. **Climate Control Panels**
5. **Telephones, Remote Controls & Clocks**  
Handsets, dial pads and function buttons.
6. **Bed & Bedding** All bed linens including duvet covers, pillowcases and sheets.
7. **Bath Amenities** Bulk dispensers, individual amenities, tissue boxes, soap dishes, amenity trays and hair dryer.
8. **Hard Surfaces** Tables, desks and nightstands.
9. **Closet Goods** Iron, safe handle and keypad.
10. **In-Room Food & Beverage** Cutlery, glassware, ice buckets, mini bars, kettle and coffeemaker.

