

California Credit Union Collectors Council

Conference Agenda





October
5 * 6 * 7

Agenda is subject to change without notice. For more details on the conference check www.ccucc.com

Thursday, October 5, 2017	
8:00am to 1:00pm	Golf Tournament: "TBD"
3:00pm to 5:00pm	Business Partner (Exhibitor) Set Up & Registration: <i>Las Palmas Ballroom</i>
6:00pm to 7:30pm	Credit Union Registration & Exhibit Hall Open : <i>Las Palmas Ballroom Foyer</i>
7:00pm to 9:00pm	Welcome Reception & Exhibit Hall Open : <i>Las Palmas Ballroom</i> Welcome Reception Sponsored by: American Recovery Association
Friday, October 6, 2017	
7:00am to 7:30am	Business Partner (Exhibitor) Set Up: <i>Las Palmas Ballroom</i>
7:30am to 8:30am	Registration & Breakfast: <i>Las Palmas Ballroom</i>
8:30am to 9:00am	Welcome Remarks and Opening Ceremonies: <i>Las Palmas Ballroom</i>
9:00am to 11:00am	 <p>General Session: <i>Las Palmas Ballroom</i> Keynote Speaker – Ron Brown, President & CEO, CSI Group Topic: Code of the West: Improving your Collections Skills</p>
11:00am to 11:15am	Lead Sponsor Address: South Bay Auto Auction Gardena, ProFound Recovery Solutions <i>Las Palmas Ballroom</i>
11:30am to 12:30pm	Lunch & 2018 Conference Announcement: <i>Las Palmas Ballroom</i>

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12:30pm to 1:15pm	 <p>General Session: <i>Las Palmas Ballroom</i> Lunch Keynote Speaker - Richard Harris, President & CEO, Caltech Employees FCU Chairman, National Association of Federally-Insured Credit Unions (NAFCU) Topic: State of the Credit Union Speaker Sponsored by:</p>
1:30pm to 4:15pm	<p>Afternoon Speaker Presentations: <i>Las Palmas Ballroom</i></p> <ul style="list-style-type: none"> • Linda Straub Jones – 1st Party Collections: How to survive the regulations • Tom Kontos – Pulse: Latest Economic Indicators — Speaker Tom Kontos Sponsored by: PAR North America • David Elbaz-Deckel— California Sales Tax Refunds on Consumer Loan Charge-offs
4:15pm to 7:00pm	<p>Exhibit Hall Open Business Partner Exhibitors Reception: <i>Las Palmas Ballroom</i> Networking & Drawings</p>
After 7:00pm	<p>Business Partner (Exhibitor) Tear Down: <i>Las Palmas Ballroom</i></p>
7:30pm to 10:00pm	<p>30th Anniversary Gala & Dance, Business Partner Presentation</p>
<p>Saturday, October 7, 2017</p>	
8:00am to 9:00am	<p>Breakfast: <i>Las Palmas Ballroom</i></p>
9:00am to 9:15am	
9:15am to 11:00am	 <p>General Session: <i>Las Palmas Ballroom</i> Keynote Speaker – Eric North, Attorney, Moore, Brewer, Wolfe, Jones, Tyler & North Topic: Current Developments in FDCPA & FCRA, Hot Topics Chapter 13: Common Mistakes made by Creditors Speaker Sponsored by:</p>
11:00am to 12:00pm	<p>Closing Remarks & Drawing, 50/50 Drawing (winners must to present to win) <i>Las Palmas Ballroom</i></p>