



# CCUCC Collections & Lending Conference

## Conference Agenda

### October 14-16



Agenda is subject to change without notice. For more details on the conference check [www.ccucc.com](http://www.ccucc.com)

Thursday, October 14, 2021	
3:00pm to 5:00pm	Registration (CU Attendees & Business Partners/Exhibitors): <i>Grand Ballroom</i>
3:00pm to 5:00pm	Business Partner/Exhibitor First Set Up: <i>Grand Ballroom</i>
5:30pm to 7:30pm	Welcome Reception & Networking with Exhibitors: <i>Grand Ballroom</i> <b>Welcome Reception Sponsored by: American Recovery Association, CU Recovery, Privacy4Cars, State National</b>
Friday, October 15, 2021	
7:30am to 8:30am	Business Partner/Exhibitor Final Set Up: <i>Grand Ballroom</i>
7:30am to 8:30am	Registration & Breakfast: <i>Grand Ballroom</i>
8:30am to 8:45am	Welcome Remarks and Opening Ceremonies: <i>Grand Ballroom</i>
8:45am to 9:30am	 General Session: <i>Grand Ballroom</i> Keynote Speaker – Troy Stang, President & CEO, Northwest Credit Union Association Topic: Why do Credit Union's exist? (A deep dive look into the industry)
9:30am to 9:45am	Break and Networking with Exhibitors: <i>Grand Ballroom</i>
9:45 to 10:45am	 General Session: <i>Grand Ballroom</i> Speaker — Brett Christensen, Chief Lending Officer, America First Credit Union Topic: Lending to & Collecting from High Risk Members
10:45am to 11:15am	<b>Lead Sponsor Address: ADESA, Allied Solutions, DRN, Location Services, Mortgage Lender Services, National PowerSports Auction, North Bay Auto Auction, PAR North America, PRO Found Recovery Solutions, REPAY, South Bay Auto Auction, SWBC, Total Lender Solutions</b>
11:30am to 12:30pm	Lunch & 2022 Conference Announcement: <i>Grand Ballroom</i>

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12:30pm to 1:15pm	 General Session: <i>Grand Ballroom</i> Keynote Speaker – Eric North, Attorney, NorthLegal Training & Publications Topic: CFPB and Bankruptcy Updates
1:15pm to 1:30pm	Break and Networking with Exhibitors: <i>Grand Ballroom</i>
1:30pm to 2:15pm	 General Session: <i>Grand Ballroom</i> Keynote Speaker — Brian Hamilton, President, CU Direct Connect Topic: Navigating Uncertain Waters (Effectively lending through peaks and valleys of economic cycles)
2:15pm to 2:30pm	Break and Networking with Exhibitors: <i>Grand Ballroom</i>
2:30pm to 3:15pm	General Session: <i>Grand Ballroom</i> Panel Discussion — Moderated by Jeremiah Wheeler, EVP & GM, DRN MVTRAC Topic: Skip Strategies & Solutions (Challenges & resolutions for locating skips)
3:15pm to 4:00pm	General Session: <i>Grand Ballroom</i> Foreclosure Panel Discussion — Speakers: Mitch Willet, Marsha Townsend & Josh Scheer Topic: Foreclosure
4:00pm to 4:45pm	General Session: <i>Grand Ballroom</i> Panel Discussion—Moderated by Attorney Karel Rocha Topic: How to Increase your Charge-off Recoveries
5:00pm to 7:30pm	<b><u>Business Partner / Exhibitor Networking Reception:</u></b> <i>Grand Ballroom</i>
After 7:30pm	Business Partner/Exhibitor First Tear Down: <i>Grand Ballroom</i>
<b>Saturday, October 16, 2021</b>	
8:00am to 9:00am	Breakfast and Networking with Exhibitors: <i>Grand Ballroom</i>
9:00am to 9:15am	<b>Lead Sponsor Address: ADESA, Allied Solutions, DRN, Location Services, Mortgage Lender Services, National PowerSports Auction, North Bay Auto Auction, PAR North America, PRO Found Recovery Solutions, REPAY, South Bay Auto Auction, SWBC, Total Lender Solutions</b>
9:15am to 10:00am	 General Session: <i>Grand Ballroom</i> Keynote Speaker – Joel Strickland, Director of Client Relations, e-Oscar Topic: E-Oscar (an in-depth look at the credit dispute landscape)
10:00am to 10:15am	Break and Networking with Exhibitors: <i>Grand Ballroom</i>
10:15am to 11:00am	Continuation of Joel Strickland
11:00am to 12:00pm	Closing Remarks & Drawing (winners must be present to win)
12:00pm to 2:00pm	Business Partner/Exhibitor Final Tear Down: <i>Grand Ballroom</i>